FRESCHE SOLUTIONS

Insurance for Your Critical
IBM i Applications and Databases
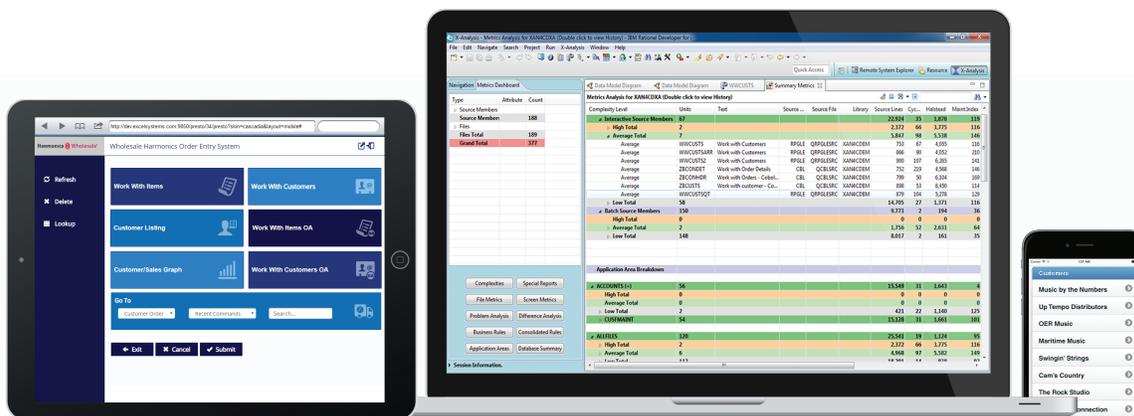
Your people are the core of your business, but they rely heavily on IT to do their job. So what would happen if a critical application was unavailable? Fresche's Application Support service ensures that key applications are always running for your employees, customers and partners. Tailored specifically to your needs, the service provides a senior developer and a backup, both trained on your systems and business processes, who are ready to step in and keep critical systems available. Using X-Analysis View, they can be up-to-speed in just a few weeks.

Fresche's Application Support: Peace of Mind

Experienced backup for your critical applications
Fresche's resources have the experience required to quickly learn your most critical business systems and processes. A senior developer and a backup use our X-Analysis software to document those systems so they can step in to help out.

Reduced cost and risk
Protect your IBM i investment. Our service will dramatically shorten IBM i application downtime and can eliminate the need to hire a full-time developer by providing emergency expert resources to fix and monitor your critical legacy applications.

Access to the world's largest IBM i-centric solution provider
Fresche is the leading provider of IBM i management and modernization solutions; all of our developers are senior, permanent employees who also have access to our complete knowledge base and other senior in-house developers.

The ultimate in flexibility
Several application support models let you decide how much coverage you need, how many hours per month the developer will be available, the tasks that will potentially be included, etc.

"Fresche's Application Support service is the perfect complement to a managed services engagement. It provides the coverage an organization needs to reduce downtime and ensure availability of its applications and databases."

GlassHouse Systems — IBM managed services provider

Read more stories at www.freschesolutions.com/en/success-stories

Kickstart Your Subscription Membership:

1 Select a package

Start by choosing one of the three service packages.

2 Participate in onboarding

Install X-Analysis View and participate in quick onboarding of the Fresche developer and backup.

3 Get the support you need

Use the hours for help in critical situations, during emergencies, as important issues arise, etc.

Gold 80 hrs/m	Silver 40 hrs/m	Bronze 16 hrs/m

X-Analysis **View**

CA 2E	RPG	COBOL	HTML	PHP
JAVA	NODE.JS	SQL	Db2 i	etc.

Your business functions with the support it needs to ensure there is minimal disruption to operations.

Key features

In-house expertise (no outsourcing)

Fresche developers are highly experienced, with a skill set matched to your needs:

- Senior developers, DBAs, app support specialists, etc.
- Each expert has a dedicated backup to ensure no gaps

Quick onboarding

Fresche expert uses X-Analysis View to document your applications, data sources and business processes:

- Documentation greatly reduces onboarding time
- Increases productivity by providing system understanding

Flexible hours

Monthly retainer of 16, 40 or 80 hours can be used as you require, including the following:

- Maintaining core functionality at any time
- Monitoring systems and reporting problems

Backed by IBM i-centric company

Fresche is the leading provider of solutions for the IBM i community, providing the ability to:

- Research problems, provide workarounds, etc.
- Involve our R&D to architect bridges

The power of X-Analysis View

Powerful tool automatically analyzes and documents all application objects, data flows, call structures, etc.

- Highlights problem areas for quick solutions
- Lets developer drill down to source code
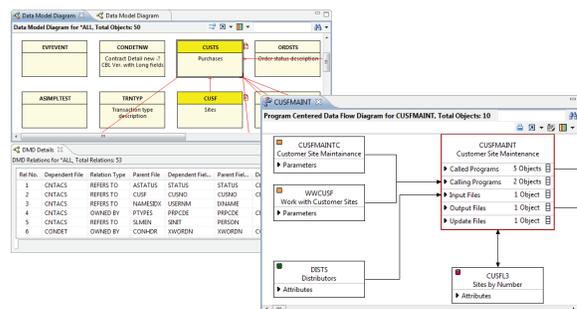
Ready to get started?

For more information, call 1-800-361-6782 or visit www.freschesolutions.com

About Fresche Solutions®

Fresche Solutions is an international vendor of IBM i application modernization and management solutions. With offices in the US, Canada, Europe, Australia and India, Fresche helps IBM i customers attain their business goals by better managing, enhancing and evolving their RPG, COBOL and CA 2E (Synon) application environments.

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