



# KTLO Managed Services

### Need to Replace Your IBM i Skills? No Problem.

Fresche Solutions introduces KTLO Managed Services, designed to address IBM i knowledge gaps and talent shortages to maintain business continuity without disruptions or downtime. Whether managing IBM i, Windows, AIX, or Linux systems on-premises, in the cloud, or hybrid, our flexible managed service models reduce costs, ensure compliance, secure your environment, and guarantee uninterrupted operations.

## Mitigate Risk and Safeguard your IBM i

KTLO represents a proactive strategy to safeguard and enhance IBM i environments. It offers 24/7/365 monitoring, real-time recovery, and application remediation designed to optimize system performance and reduce the risk of downtime. KTLO integrates seamlessly at any stage of a business' journey, whether stabilizing existing operations or preparing for a future transformation.



# KTLO Managed Services

Our services are uniquely tailored to bridge these talent gaps and ensure continuous operation:



### Comprehensive Support

24/7/365 infrastructure and application support for uninterrupted operations.



### Disaster Recovery Planning

Real-time replication, backup solutions, and regular drills to quickly restore critical data and systems.



### System Backup Management

Secure, automated backups with rapid recovery options to safeguard data integrity and availability.



### Security Management

Proactive monitoring, real-time threat detection, security audits, data encryption, and access control to protect your IBM i.



### Operating System and Program Temporary Fixes (PTF) Updates

Planning, testing, deployment and verification.



### Database Management

Routine maintenance, performance optimization, migrations, and seamless integration with third-party tools.



### Bridge Talent Gaps

As many IBM i system administrators exit the workforce, we provide highly skilled resources to maintain your systems efficiently.



### Enhance Operational Efficiency

Reduce your IT backlog and manage complex demands with our expertise, allowing internal resources to focus on strategic growth and innovation.

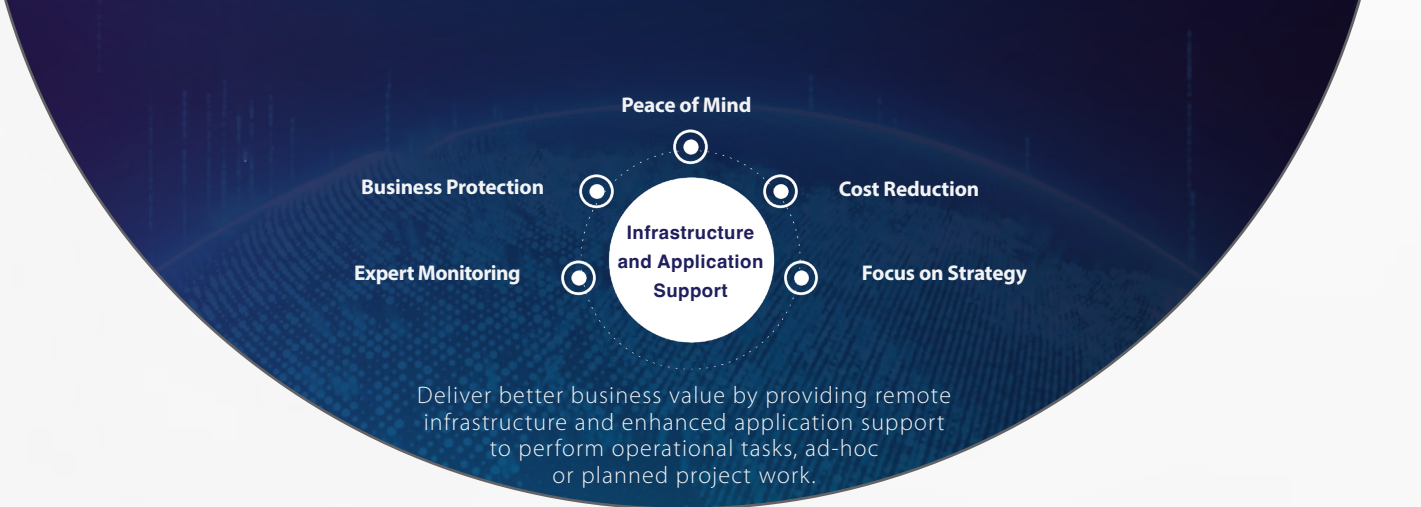


### Secure Business Continuity

Our managed services are designed to keep essential operations running smoothly, to mitigate the risks associated with IT staff shortages.

**SPECIAL OFFER**

- A free license of X-Analysis
- A free annual security assessment
- A free IT strategy consultation session



Deliver better business value by providing remote infrastructure and enhanced application support to perform operational tasks, ad-hoc or planned project work.

## Customizable Services

From fixed scope projects to fully hosted engagements, our application managed services cover everything from RPG, COBOL, and ERP applications to web and mobile development, application enhancements, and database modernization.

### Application Support

#### Maximize value from existing IT investments

We provide IBM, third-party tools, and general application support and release management.

- |                        |  |
|------------------------|--|
| Support for            | • OLE                                    |
| • OS/400               | • DB2                                    |
| • LPPs                 | • JDBC                                   |
| • iNavigator / iAccess | • SMTP services                          |
| • SQL                  | • Full list of supported LPPs available. |
| • ODBC                 |  |

### Third-Party Tools

- |                  |                        |
|------------------|------------------------|
| • DBU            | • TL Ashford           |
| • Turnover       | • Robot                |
| • Bartender      | • IBM MQ / Go Anywhere |
| • Secure         | • PowerTech            |
| • Newlook        | • TAA Tools            |
| • Power Exchange | • BARCODE 400          |
| • Halcyon        | • X-Analysis           |
| • Tools/400      | • WebSmart/Nexus       |
| • Presto         | • Selected EDI tooling |

### Optional Support for selected applications:

- ERP and Line of Business
- EDI and API trading partner software
- Custom and in-house developed software

### Contact us today!

Learn more about how Fresche Solutions can help you de-risk your operations and maximize the value of your existing IBM i environment.



#### About Fresche

Pioneers in IT modernization, Fresche manages, modernizes, and maximizes the value of IBM i business-critical systems. Our winning IP and proven solutions in Modernization, Cloud, Software and Application Services, and Strategy have earned the trust of global leaders from 2500+ companies.

Transform your IT challenges into future growth and innovation with Fresche Solutions.

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