

Keep the Lights On with 24/7 IBM i Managed Services

Ensure business continuity, reduce risks, and bridge the IBM i talent gap.

Fresche Solutions introduces KTLO Managed Services, designed to address IBM i knowledge gaps and talent shortages to maintain business continuity without disruptions or downtime. Whether managing IBM i, Windows, AIX, or Linux systems on-premises, in the cloud, or hybrid, our flexible managed service models reduce costs, ensure compliance, secure your environment, and guarantee uninterrupted operations.



Key Features

- **Comprehensive Support**
24/7/365 infrastructure and application support for uninterrupted operations.
- **Disaster Recovery Planning**
Real-time replication, backup solutions, and regular drills to quickly restore critical data and systems.
- **System Backup Management**
Secure, automated backups with rapid recovery options to safeguard data integrity and availability.
- **Security Management**
Proactive monitoring, real-time threat detection, security audits, data encryption, and access control to protect your IBM i.
- **Operating System and Program Temporary Fixes (PTF) Updates**
Planning, testing, deployment and verification.
- **Database Management**
Routine maintenance, performance optimization, migrations, and seamless integration with third-party tools.

Why KTLO?

Mitigate Risk and Safeguard your IBM i

KTLO represents a proactive strategy to safeguard and enhance IBM i environments. It offers 24/7/365 monitoring, real-time recovery, and application remediation designed to optimize system performance and reduce the risk of downtime. KTLO integrates seamlessly at any stage of a business' journey, whether stabilizing existing operations or preparing for a future transformation.



Bridge Talent Gaps

As many IBM i system administrators exit the workforce, we provide highly skilled resources to maintain your systems efficiently.



Enhance Operational Efficiency

Reduce your IT backlog and manage complex demands with our expertise, allowing internal resources to focus on strategic growth and innovation.



Secure Business Continuity

Our managed services are designed to keep essential operations running smoothly, to mitigate the risks associated with IT staff shortages.

Special Offers

- ✓ One free license of X-Analysis
- ✓ One free annual security assessment
- ✓ A free IT strategy consultation session



Customizable Services

From fixed scope projects to fully hosted engagements, our KTLO managed services cover everything from RPG, COBOL, and ERP applications to web and mobile development, application enhancements, and database modernization.

Application Support

Maximize Value From Existing IT Investments

We provide IBM, third-party tools, and general application support and release management.

Support for

- OS/400
- LPPs
- iNavigator / iAccess
- SQL
- ODBC
- OLE
- DB2
- JDBC
- SMTP services
- Full list of supported LPPs available [here](#).

Third-Party Tools

- DBU
- Turnover
- Bartender
- Secure
- Newlook
- Power Exchange
- Halcyon
- Tools/400
- Presto
- TL Ashford
- Robot
- IBM MQ / Go Anywhere
- PowerTech
- TAA Tools
- BARCODE 400
- X-Analysis
- WebSmart/Nexus
- Selected EDI tooling

Optional Support for Selected Applications

- ERP and Line of Business
- EDI and API trading partner software
- Custom and in-house developed software



About Fresche Solutions

Innovators in AI-powered IT modernization, Fresche manages and maximizes the value of IBM i and Microsoft business-critical systems. Our market-leading IP and proven solutions in Modernization, Managed Services, Data Analytics & AI, and Software have earned the trust of global leaders from 2,200+ companies. Learn more at www.freschesolutions.com.

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